Care and cleaning

Always turn off the oven at the wall first. Ensure the oven has cooled down completely before starting.

Manual cleaning

- Before any manual cleaning or maintenance, first wait for the oven to cool down to a safe temperature to touch, then turn its power supply off at the wall.
- Read these cleaning instructions and the 'Safety and warnings' section before you start cleaning your oven.
- To prevent soiling from becoming 'baked on' and stubborn, we recommend removing any easy-to-reach spills, food or grease stains from the oven cavity enamel after each use.
- Always clean the inner glass pane before starting a Self Clean cycle (where available). Failure to do this will mean that residue will bake on and be impossible to remove.
- Always remove oven shelves and side racks and nuts before starting a Self Clean cycle (where available).
- Never use a steam cleaner.
- Never store flammable substances in the oven.
- Never use abrasive or harsh cleaners, cloths, scouring pads or steel wool. Some nylon scourers may also scratch. Check the label first.
- Never use oven cleaner on catalytic panels or in a pyrolytic oven.
- Never leave alkaline (salty spills or acidic substances (such as lemon juice or vinegar) on the oven surfaces.
- Never use cleaning products with a chlorine or acidic base.

Glass surfaces (oven door panes, control panel)

- Door comprises a total of 3 glass panes

IMPORTANT!

- Don’t use oven cleaners or any other harsh/abrasive cleaners, cloths, scouring pads, steel wool or sharp metal scrapers to clean the glass surfaces. These scratch the glass and may damage its special coating, which in turn could result in the glass cracking or shattering.
What?  How?  IMPORTANT!

To clean glass pane B, you will first need to remove the door and the inner pane. For instructions, see section "Removing and replacing the door glass panes for cleaning".

1. Clean with a solution of soap and hot water. We recommend using a soap containing potassium hydroxide. Wearing gloves, dampen the soap bar and smear the soapy mixture on the door glass. Leave for 15 minutes then rinse with clean water and wipe dry.
2. Wipe with a glass cleaner and dry with a soft, lint-free cloth.

Even if you only clean the inner pane (C), remove the door and the pane first. Cleaning the glass with the pane in the door may result in cleaning liquid running down the gaps and drying onto internal components.

Take particular care when cleaning the control panel glass. Only use a damp cloth with detergent.

Dials

Clean with a solution of mild detergent and hot water, then wipe dry.

Do not use stainless steel or oven cleaner on the dials, as doing so may damage their coating.

Stainless steel strip/handle on the front of the oven door

• Clean with a solution fo mild detergent and hot water, then wipe dry with a microfibre cloth.
• If necessary use a suitable stainless steel cleaner and polish.

Always read the label to make sure that your stainless steel cleaner does not contain chlorine compounds as these are corrosive and may damage the appearance of your oven.

Always rub the stainless steel in the direction of the grain.

Oven door frame and plastic corner clips

Clean with a solution of mild detergent and hot water, then wipe dry.
<table>
<thead>
<tr>
<th>What?</th>
<th>How?</th>
<th>IMPORTANT!</th>
</tr>
</thead>
</table>
| **Catalytic panels** | To clean light soiling off the surfaces:  
1. Wipe with a damp cloth and a solution of hot water and mild detergent or an ammonia-based cleaner.  
2. Wipe dry with a soft cloth.  
• To clean stubborn, 'baked on' soiling, run the oven on Fan Grill at 200°C for 1.5 hours to enhance the catalytic panel cleaning function. | • These panels are normally 'self-cleaning' because their special enamel breaks down greasy splatters when the oven is used for 'non-greasy' baking, especially at high temperatures.  
• Do not use oven cleaner on the catalytic panels. If you wish to use oven cleaner on any other part of the enamelled cavity, first remove the catalytic panels.  
• Do not immerse catalytic panels in water.  
• Never use scourers, brushes, abrasives or cleaners with acid or alkali content on the catalytic panels. |

| **Oven cavity** (models without 'Selfclean' function only) | To prevent soiling from becoming ‘baked on’ and stubborn, we recommend removing any easy-to-reach spills, food or grease stains from the enamelled surfaces after each use.  
To make wiping out the oven easier you may remove and the oven door. See the following pages for instructions.  
To make cleaning the oven ceiling easier, the grill element can be lowered. See following pages for instructions. |  |

| **Oven cavity** (models with 'Self Clean' function only) | To clean light soiling off the enamelled surfaces;  
1. Wipe with a damp cloth and a solution of hot water and mild detergent or an ammonia-based cleaner.  
2. Wipe dry with a soft cloth. | To prevent soiling from becoming 'baked on' and stubborn, we recommend removing any easy-to-reach spills, food or grease stains from the enamelled surfaces |
### What?

<table>
<thead>
<tr>
<th>Telescopic sliding shelf supports</th>
<th>Grill tray</th>
<th>Grill rack</th>
<th>Side racks</th>
<th>Oven shelves</th>
<th>Baking tray</th>
</tr>
</thead>
</table>

- Wipe with a damp cloth and mild detergent. Do not wipe off or wash away the white lubricating grease (visible when the slides are extended).

### How?

- To clean stubborn, 'baked on' soiling or the whole oven cavity: use the Self Clean function. See "Using the Self Clean function" for instructions.
- Always remove the side racks and fixing nuts before a Self Clean cycle.
- To make wiping out the oven easier you may remove the oven door. See the following pages for instructions.

### IMPORTANT!

- Do not wash these in the dishwasher or immerse in soapy water. Do not use oven cleaner on them or leave in the oven during a Self Clean cycle (where available) as doing so will remove the white lubricating grease and prevent the slides from running smoothly.
- Never leave any of these parts in the oven during a Self Clean cycle. They will become discoloured or damaged.
- Clean with a solution of mild detergent and hot water.
- Pre-soak stubborn burnt-on stains in a solution of dishwasher powder and hot water.
- Except for the baking tray these parts are also dishwasher safe.
- Clean with a solution of mild detergent and hot water.
- Do not clean this part.
Removing the side racks and the catalytic panels (some models only)

Always turn off the oven at the wall first. Ensure the oven has cooled down completely before starting.

Remove all shelves

1. Slide out all shelves and remove. For easier access we recommend removing the oven door. See 'Removing and refitting the oven door'.

Remove both side racks (and catalytic panels if fitted):

1. Unscrew and remove the fixing nut at the front of the side rack. Use a coin to loosen the nut if necessary.
2. Pull the side rack toward the center of the oven until the front tab is clear of the fixing nut. If catalytic panels are fitted remove them at the same time (pull the panel toward the centre of the oven along the side rack).
3. Slide the side rack (and catalytic panel if fitted) forward until the rear prongs are clear of the holes.
4. You may now slide the catalytic panel off the side rear prongs.
Refitting the side racks and catalytic panels

(some models only, purchased separately)
Fit the catalytic panel to the side rack

1. Ensure the panels are placed the correct way around:
   - **in models with side lights**: the cutout fits over the light and the hole for the fixing screw goes to the front of the oven.
   - **in models with a ceiling light**: the hole for the fixing screw goes to the front of the oven.

   Panels should sit flush against the oven wall

2. Fit the rear prongs of the side rack through the holes in the catalytic panel.

Replace the side racks

1. Slide the rear prongs of the side rack into the holes at the rear of the oven
2. Fit the side rack front tab (and catalytic panel if fitted) over the fixing screw.
3. Replace the fixing nut. You may use a coin to tighten the nut.
Fitting and removing the sliding shelf supports

Compact ovens only: The sliding shelf supports cannot be used on shelf positions 3 and 4.

To fit

1. Ensure the slides are the correct way around (the front of the slide has the triangular shaped tab as shown).
2. Fit the top of the clips over the side rack, the front clip should be fitted as close to the front of the side rack as possible. Make sure the rear clip has engaged.
3. Rotate the slide down and ‘click’ the bottom of the clips into place.

To fit

1. Ensure the slides are the correct way around (the front of the slide has the triangular shaped tab as shown).
2. Fit the top of the clips over the side rack, the front clip should be fitted as close to the front of the side rack as possible. Make sure the rear clip has engaged.
3. Rotate the slide down and ‘click’ the bottom of the clips into place.
To remove

• Grasp the slide and rotate the bottom up to release the clips and remove.
When refitting the sliding shelf supports, make sure that you fit:

- the side racks first
- the slides to the top wire of a shelf position (shelf positions 1 & 2 only in compact ovens)
- both sides of each pair of slides

Refit the oven shelves and grill pan

Slide in the shelves you need, making sure that:

- They slide between the two wires of a shelf position (unless a sliding shelf support is being use)
- The stop notches point down
- The guard rail is to the rear
Always turn off the oven at the wall before lowering the upper element. Make sure the oven has cooled down completely before starting.

- To lower the upper element: Pull both the securing clips forward to release the element. The element will now drop down to enable cleaning.
- When you have finished cleaning the oven ceiling, pull the securing clips forward, raise the element and release the clips. Make sure the element is securely held in place.
- The element itself is self-cleaning.
Replacing the oven light bulbs

Oven bulb replacement is not covered by your warranty.

Your oven uses G9 halogen bulbs with the specifications 220-240V, 50Hz and 25W.

Always hold the replacement bulb in a soft cloth. Touching the bulb will reduce its lifespan. The two oven lights are located behind the opaque glass panels on each side wall of your oven (one on each side).

Changing the bulb

1. Let the oven cavity and grill element cool down before changing the bulb. Before switching off the oven, take
2. Remove the oven shelves and side racks (see 'Care and cleaning').
   If fitted, remove catalytic panels.
3. Pull the glass cover off (if you find this difficult, you can gently prise the cover off using the handle of a spoon or similar in the notches between the glass panel and oven wall while holding the cover to ensure it does not fall).
4. Pull out the faulty bulb.
5. Holding the replacement bulb in a soft cloth or tissue (touching the bulb will reduce its life span) insert it into the socket.
6. Replace the glass cover pushing it firmly into place.
7. Replace the catalytic panels (if fitted), side racks and oven shelves.

Removing and refitting the oven door.

Take care, the oven door is heavy.
To remove the door

1. Open the door fully. Locate the two small metal locking levers on both door hinges either side.

2. Push each locking lever down fully to release the door from the hinge.

3. Holding the door on both sides, lift door back up to 45° the hinges.

To refit the door
4. Holding the door on both sides, line up the holes in the base of the door with the hinges and slide the door on.

5. Once the door is fully located on the hinges, push each locking lever up fully to lock the door onto the hinge.

Ensure the levers are both fully locked before trying to shut the door.
Removing the door glass panes for cleaning

- Make sure you follow the precautions and instructions below very carefully. Replacing the glass panes and the door incorrectly may result in damage to the oven and may void your warranty.
- Take care, the oven door is heavy. If you have any doubts, do not attempt to remove the door.
- Make sure the oven and all its parts have cooled down. Do not attempt to handle the parts of a hot oven.
- Take extreme care when handling the glass panes. Avoid the corners and edges of the glass bumping against any surface. This may result in the glass shattering.
- Don’t use oven cleaners or any other harsh/abrasive cleaners, cloths, scouring pads, steel wool or sharp metal scrapers to clean the glass surfaces. These scratch the glass and may damage its special coating, which in turn could result in the glass cracking or shattering.
- If you notice any sign of damage on any of the glass panes (such as chipping or cracks), do not use the oven. Call your Authorised Repairer or Customer Care.
- Make sure you replace all the glass panes correctly. Do not use the oven without all glass panes correctly in place.
- If the glass panes feel difficult to remove or replace, do not force them. Call your Authorised Repairer or Customer Care for help.

Service visits providing assistance with using or maintaining the oven are not covered by your warranty.

We recommend removing the door to make cleaning the glass easier. See ‘Removing and refitting the oven door’ for instructions. Once the door is removed, lay it down on a soft, clean, flat surface.

Make sure you follow the precautions and instructions below very carefully. Replacing the glass panes and the door incorrectly may result in damage to the oven and may void your warranty.

To remove the inner pane

1. Touch the glass retainer tabs in on both sides of the door.
2. Pull the glass retainer up until the tabs relocate in the topmost hole.
3. Holding the top of the inner pane, gently pull the pane toward the top of the door until the pane is clear of the notch at the bottom of the door and lift it out. Do not angle the pane too much as you may damage the glass.
To remove the middle pane

4. Touch the glass retainer tabs in on both sides of the door again. The glass retainer can then be pulled off completely.

5. Gently pull the middle pane toward the top of the door until the pane is clear of the notch at the bottom of the door.

6. Lift the pane out. The rubber stoppers at the top of the pane remain attached to the glass pane.

After cleaning replace the door glass panes
When replacing the glass panes make sure that

• you replace the inner pane correctly as shown. The pane must be in the position described below in order to fit into the door and to ensure that the oven operates safely and correctly

• you take extra care not to bump the edges of the glass against any object or surface you do not force any of the panes into place. If you are experiencing difficulties replacing the panes, remove them and start the process again from the beginning. If this still does not help, call Customer Care.

Replace the middle pane

Ensure the pane is the right way up (the black strip and warning text at the bottom of the pane should be readable back to front when the pane is fitted correctly).

1. Ensure the rubber stoppers are still attached at the top to the pane.
2. Slot the bottom of the pane into the lower notch at the bottom of the door.
3. Lower the pane into the door, the rubber stoppers rest on the outer pane of glass.

Replace the inner pane

Ensure the pane is the right way up (ie the logo should be readable at the bottom of the door)

4. Slide the pane into the notch at the bottom of the door.
5. Lower the pane onto the notch at the top of the door.
6. Slide the glass retainer back into place and ensure it is fully clipped securely in place.

Make sure the glass retainer is correctly and firmly in place and the glass pane is secure.