Care and cleaning

Manual Cleaning

**Always**

- Before any manual cleaning or maintenance, first wait for the oven to cool down to a safe temperature to touch, then turn its power supply off at the wall.

- Read these cleaning instructions and the ‘Safety and warnings’ section before you start cleaning your oven.

- To prevent soiling from becoming ‘baked on’ and stubborn, we recommend removing any easy-to-reach spills, food or grease stains from the oven cavity enamel after each use.

**Never**

- Never use a steam cleaner.

- Never store flammable substances in the oven.

- Never use abrasive or harsh cleaners, cloths, scouring pads or steel wool. Some nylon scourers may also scratch. Check the label first.

- Never use oven cleaner on catalytic panels or in a pyrolytic oven.

- Never leave alkaline (salty spills) or acidic substances (such as lemon juice or vinegar) on the oven surfaces.

- Never use cleaning products with a chlorine or acidic base.

---

**Glass surfaces**

*(oven door panes, control panel)*

Door comprises a total of 3 glass panes

**What?**

- Don’t use oven cleaners or any other harsh/abrasive cleaners, cloths, scouring pads, steel wool or sharp metal scrapers to clean the glass surfaces. These scratch the glass and may damage its special coating, which in turn could result in the glass cracking or
What?

How?

Important!

- To clean glass pane B, you will first need to remove the door and the inner pane. For instructions, see section ‘Removing and replacing the door glass panes for cleaning’.

1. Clean with a solution of mild detergent or baking soda and hot water, then wipe dry.
2. Wipe with a glass cleaner and dry with a soft, lint-free cloth.

- Even if you only clean the inner pane (C), remove the door and the pane first. Cleaning the glass with the pane in the door may result in cleaning liquid running down the gaps and drying onto internal components.

- Take particular care when cleaning the control panel glass. Only use a damp cloth with detergent.

- Do not use stainless steel or oven cleaner on the dials, as doing so may damage their coating.

- Always read the label to make sure that your stainless steel cleaner does not contain chlorine compounds as these are corrosive and may damage the appearance of your oven.

- Always rub the stainless steel in the direction of the grain.

Dials

Clean with a solution of mild detergent and hot water, then wipe dry.

Stainless steel strip/handle on the front of the oven door

- Clean with a solution of mild detergent and hot water, then wipe dry with a microfibre cloth.
- If necessary, use a suitable stainless steel cleaner and polish.

Oven door frame and plastic corner

Clean with a solution of mild detergent and hot water, then wipe dry.
<table>
<thead>
<tr>
<th>What?</th>
<th>How?</th>
<th>Important!</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Clips</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>To clean light soiling off the surfaces:</td>
<td></td>
<td>- These panels are normally ‘self-cleaning’ because their special enamel breaks down greasy splatters when the oven is used for ‘non-greasy’ baking, especially at high temperatures.</td>
</tr>
<tr>
<td>1. Wipe with a damp cloth and a solution of hot water and mild detergent or an ammonia-based cleaner.</td>
<td></td>
<td>- Do not use oven cleaner on the catalytic panels. If you wish to use oven cleaner on any other part of the enameled cavity, first remove the catalytic panels.</td>
</tr>
<tr>
<td>2. Wipe dry with a soft cloth.</td>
<td></td>
<td>- Do not immerse catalytic panels in water.</td>
</tr>
<tr>
<td>• To clean stubborn, ‘baked on’ soiling run the oven on Fan Grill at 200°C for 1.5 hours to enhance the catalytic panel cleaning function.</td>
<td></td>
<td>• Never use scourers, brushes, abrasives or cleaners with acid or alkali content on the catalytic panels.</td>
</tr>
<tr>
<td><strong>Catalytic panels</strong> (some models only)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Drip channel</strong></td>
<td>Use a sponge to soak up any moisture that has collected in the drip channel, below the door.</td>
<td></td>
</tr>
<tr>
<td><strong>Oven cavity</strong></td>
<td></td>
<td>- To prevent soiling from becoming ‘baked on’ and stubborn, we recommend removing any easy-to-reach spills, food or grease stains from the enamelled surfaces after each use.</td>
</tr>
<tr>
<td>• Remove everything from the oven: all shelves and trays, the side racks, the catalytic panels.</td>
<td></td>
<td>- To make wiping out the oven easier you may remove and the oven door. See the following pages for instructions.</td>
</tr>
<tr>
<td>1. Remove the oven door (see instructions on following pages).</td>
<td></td>
<td>- To make cleaning the oven ceiling easier, the grill element can be lowered. See following pages for instructions.</td>
</tr>
<tr>
<td>2. Wipe the inside of the oven using a household detergents or an ammonia-based cleaner.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Wipe clean with a damp cloth and allow to dry completely.</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Telescopic sliding shelf</strong></td>
<td>Wipe with a damp cloth and mild detergent. Do not wipe off or wash away the white lubricating grease (visible when the slides are extended).</td>
<td>Do not wash these in the dishwasher or immerse in soapy water. Do not use oven cleaner on them; as doing so will remove the white lubricating grease and prevent the slides from running</td>
</tr>
<tr>
<td>What?</td>
<td>How?</td>
<td>Important!</td>
</tr>
<tr>
<td>---------------</td>
<td>----------------------------------------------------------------------</td>
<td>------------</td>
</tr>
<tr>
<td>supports</td>
<td>(some models only)</td>
<td></td>
</tr>
<tr>
<td>Grill tray</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grill rack</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Side racks</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oven shelves</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Baking tray</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oven seal</td>
<td>Clean with a solution of mild detergent and hot water.</td>
<td></td>
</tr>
</tbody>
</table>

**Grill tray**
- Clean with a solution of mild detergent and hot water.

**Grill rack**
- Pre-soak stubborn burnt-on stains in a solution of dishwasher powder and hot water.

**Side racks**
- Except for the baking tray, these parts are also dishwasher safe. (Washing the baking tray in the dishwasher may degrade its surface)

**Oven shelves**
- Clean with a solution of mild detergent and hot water.

**Baking tray**
- Clean with a solution of mild detergent and hot water.

---

### Drop-Down Upper Element

Always turn off the oven at the wall before lowering the upper element. Make sure the oven has cooled down completely before starting.

- To lower the upper element: pull the two securing clips gently forward to release the element. The element will now drop down to enable cleaning.
- When you have finished cleaning the oven ceiling, pull the securing clips forward, raise the element and release the clips. Make sure the element is securely held in place.
- The element itself is self-cleaning.

---


Updated: Mon, 24 Aug 2020 14:51:57 GMT

Powered by
Removing the side racks and catalytic panels (some models only, purchased separately)

Always turn off the oven at the wall first. Ensure the oven has cooled down completely before starting.

Remove All Shelves

1. Slide out all shelves and remove.

For easier access we recommend removing the oven door. See ‘Removing and refitting the oven door’.
Remove Both Side Racks (Also Catalytic Panels if Fitted):

1. Unscrew and remove the fixing nut at the front of the side rack. Use a coin to loosen the nut if necessary.
2. Pull the side rack toward the center of the oven until the front tab is clear of the fixing nut. If catalytic panels are fitted remove them at the same time (pull the panel toward the centre of the oven along with the side rack).
3. Slide the side rack (and catalytic panel if fitted) forward until the rear prongs are clear of the holes.
4. You may now slide the catalytic panel off the side rack rear prongs.
Refitting the Side Racks and Catalytic Panels (some models only, purchased separately)

Fit the Catalytic Panel to the Side Rack

1. Ensure the panels are placed the correct way around:
   - **In models with side lights**: the cutout fits over the light and the hole for the fixing screw goes to the front of the oven.
   - **In models with a ceiling light**: the hole for the fixing screw goes to the front of the oven.
Panels should sit flush against the oven wall.

2. Fit the rear prongs of the side rack through the holes in the catalytic panel.

Replace the Side Racks

1. Slide the rear prongs of the side rack into the holes at the rear of the oven
2. Fit the side rack front tab (and catalytic panel if fitted) over the fixing screw.
3. Replace the fixing nut. You may use a coin to tighten the nut.
Removing & Refitting the Sliding Shelf Supports

Compact ovens only: The sliding shelf supports cannot be used on shelf positions 3 and 4.

To Fit

1. Ensure the slides are the correct way around (the front of the slide has the triangular shaped tab as shown).
2. Fit the top of the clips over the side rack, the front clip should be fitted as close to the front of the side rack as possible. Make sure the rear clip has engaged.
3. Rotate the slide down and ‘click’ the bottom of the clips into place.
To Remove

• Grasp the slide and rotate the bottom up to release the the clips and remove.
When Refitting the Sliding Shelf Supports, Make Sure that you Fit:

- The side racks first.
- The slides to the top wire of a shelf position (shelf positions 1 & 2 only in compact ovens)
- Both sides of each pair of slides.

Refit the Oven Shelves and Grill Pan

- Slide in the shelves you need, making sure that:
  - They slide between the two wires of a shelf position (unless a sliding shelf support is being used)
  - The stop notches point down
  - The guard rail is to the rear.
Refitting the shelf between two wires

Refitting the shelf onto a sliding shelf support

Removing and Refitting the Oven Door

Take care, the oven door is heavy.

To Remove the Door
1. Open the door fully. Locate the two small metal locking levers on both door hinges either side.

2. Push each locking lever down fully to release the door from the hinge.

3. Holding the door on both sides, carefully pull the door out and away from the hinges.

To Refit the Door

4. Holding the door on both sides, line up the holes in the base of the door with the hinges and slide the door on.

5. Once the door is fully located on the hinges, push each locking lever up fully to lock the door onto the hinge.
Ensure the levers are both fully locked before trying to shut the door.

Removing the Door Glass Panes for Cleaning

- Make sure you follow the precautions and instructions below very carefully. Replacing the glass panes and the door incorrectly may result in damage to the oven and may void your warranty.
- Take care, the oven door is heavy. If you have any doubts, do not attempt to remove the door.
- Make sure the oven and all its parts have cooled down. Do not attempt to handle the parts of a hot oven.
- Take extreme care when handling the glass panes. Avoid the corners and edges of the glass bumping against any surface. This may result in the glass shattering.
- Don’t use oven cleaners or any other harsh/abrasive cleaners, cloths, scouring pads, steel wool or sharp metal scrapers to clean the glass surfaces. These scratch the glass and may damage its special coating, which in turn could result in the glass cracking or shattering.
- If you notice any sign of damage on any of the glass panes (such as chipping or cracks), do not use the oven. Call your Authorised Repairer or Customer Care.
- Make sure you replace all the glass panes correctly. Do not use the oven without all glass panes correctly in place.
- If the glass panes feel difficult to remove or replace, do not force them. Call your Authorised Repairer or Customer Care for help.

Service visits providing assistance with using or maintaining the oven are not covered by your warranty.

We recommend removing the door to make cleaning the glass easier. See ‘Removing and refitting the oven door’ for instructions. Once the door is removed, lay it down on a soft, clean, flat surface.

Make sure you follow the precautions and instructions below very carefully. Replacing the glass panes and the door incorrectly may result in damage to the oven and may void your warranty.

To Remove the Inner Pane

1. Press the glass retainer tabs in on both sides of the door.
2. Pull the glass retainer up until the tabs relocate in the topmost hole.
3. Holding the top of the inner pane, gently pull the pane toward the top of the door until the pane is clear of the clamp at the bottom of the door and lift out. Do not angle the pane too much as you may damage the glass.

To Remove the Middle Pane

1. Press the glass retainer tabs in on both sides of the door again. The glass retainer can then be pulled off completely.
2. Gently pull the middle pane toward the top of the door until the pane is clear of the clamp at the bottom of the door.
3. Lift the pane out. The rubber stoppers at the top of the pane remain attached to the glass pane.
After Cleaning, Replace the Door Glass Panes

When Replacing the Glass Panes Make Sure That

- You replace the inner pane correctly as shown. The pane must be in the position described below in order to fit into the door and to ensure that the oven operates safely and correctly.

- You take extra care not to bump the edges of the glass against any object or surface you do not force any of the panes into place. If you are experiencing difficulties replacing the panes, remove them and start the process again from the beginning. If this still does not help, call Customer Care.

Replace the Middle Pane

Ensure the pane is the right way up (the black strip and warning text at the bottom of the pane should be readable back to front when the pane is fitted correctly).

1. Ensure the rubber stoppers are still attached at the top to the pane.

2. Slot the bottom of the pane into the lower notch at the bottom of the door.

3. Lower the pane into the door, the rubber
Replace the Inner Pane

Ensure the pane is the right way up

(i.e. the logo should be readable at the bottom of the door)

4. Slide the pane into the notch at the bottom of the door.
5. Lower the pane onto the clamp at the top of the door.
6. Slide the glass retainers back into place and ensure they are clipped securely in place.

Make sure the glass retainers are correctly and firmly in place and the glass pane is secure.
Replacing the Oven Light Bulbs

Models with Ceiling Mounted Light

Oven bulb replacement is not covered by your warranty.

The light is located in the ceiling of the oven, center front.

Your oven uses G9 halogen bulbs with the specifications 220-240V, 50Hz and 25W. Always hold the replacement bulb in a soft cloth. Touching the bulb will reduce its life-span.

Changing the bulb

1. Let the oven cavity and grill element cool down before changing the bulb.


Updated: Mon, 24 Aug 2020 14:51:57 GMT
Powered by
2. Turning anti-clockwise unscrew the glass cover (B).
3. Carefully pull out the faulty halogen bulb (A).
4. Replace the light bulb (A)
5. Replace the glass cover (B).
6. Turn the oven back on and set the clock (see ‘First use’ for instructions).

Replacing the Oven Light Bulbs

Models with Side Mounted Lights

Oven bulb replacement is not covered by your warranty.

Your oven uses G9 halogen bulbs with the specifications 220-240V, 50Hz and 25W.
Always hold the replacement bulb in a soft cloth. Touching the bulb will reduce its life-span. The two oven lights are located behind the opaque glass panels on each side wall of your oven (one on each side).

**Changing the Bulb**

1. Let the oven cavity and grill element cool down before changing the bulb. Before switching off the oven, take note of which light(s) are not working.

   > Turn the oven off at the wall before continuing.

   1. Remove the oven shelves and side racks (see above). If fitted, remove catalytic panels.
   2. Pull the glass cover off (if you find this difficult, you can gently prise the cover off using the handle of a spoon or similar in the notches between the glass panel and oven wall while holding the cover to ensure it does not fall).
   3. Pull out the faulty bulb.
   4. Holding the replacement bulb in a soft cloth or tissue (touching the bulb will reduce its life span) insert it into the socket.
   5. Replace the glass cover pushing it firmly into place.
   6. Replace the catalytic panels (if fitted), side racks and oven shelves.