Caring for your washer

Details how to clean and care for your front loader washing machine.

When you have finished using your washer

- Unplug the machine from the power socket.
- Wipe around the door and in the rubber gasket to remove any remaining water and foreign matter.
- Turn off the taps to prevent the chance of flooding should a hose burst.

Cleaning your washer

Before you start cleaning your washer, ensure that it is disconnected from the power (ie unplug the machine from the power socket).

Cleaning the control panel and outer surfaces of the washer

Use a soft damp cloth to wipe all surfaces, then wipe dry. Avoid using chemical or scouring cleaners, as these will damage the paint and plastic surfaces of your washer.

Cleaning the detergent dispenser drawer

Wipe out the detergent dispenser drawer with a damp cloth. Clean it regularly, especially if you use fabric softener. To remove the drawer, pull it open, push down on the tab in the fabric softener compartment and pull out. Rinse it out under warm water and replace.

Removing the dispenser drawer for cleaning
Cleaning the inside of your washer

It is important that you regularly clean the inside of your machine using the ‘Drum Clean’ cycle. After 100 cycles icon will flash every time you turn your washer on to remind you to do this. If your washer starts to smell this is a sign that you should complete a ‘Drum Clean’ cycle. We recommend that you do not have any items in the washer when you run this cycle.

Cleaning steps

1. Add approximately 2 full scoops of a good quality powdered detergent directly into the main wash detergent compartment of the dispenser drawer (marked or 2 ) or use a drum cleaning product specifically designed for front loading washing machines (follow manufacturer’s instructions).

2. Press ‘POWER’ to turn your machine on and select the ‘Drum Clean’ cycle.

3. Touch to start the cycle (refer to the ‘Wash cycles’ section).

Cleaning the drum and the door

- Use a soft damp cloth to wipe the door, cleaning any water marks or residue off it.
- Wipe the rubber seal around the door. Remove any items or lint accumulating in the bottom of the seal catchment and wipe out any water accumulated here. If this is not cleaned out, unpleasant odours will develop.
- If the drum has any residual dirt or lint stuck to it, remove this and wipe the drum clean. Do not leave any metal objects in the drum as these may rust and cause staining.
- WH8560F and WH8060F models also have a self cleaning door flush that directs a portion of the rinse water over the door during various stages of the cycle to help to clean hair and insolubles from the inside of the door and surrounding parts. We still recommend that you manually clean it with a soft cloth periodically as per the instructions above.
Cleaning the pump filter

The pump has a filter to trap foreign objects that enter the washer along with clothing. The pump filter can be accessed from the front of the washer.

To clean the filter:

This should be cleaned out approximately once a month.

1. Turn the power off and unplug the machine.
2. Use a coin to open the filter cover. Place the edge of the coin into the slot and tilt upwards whilst levering the cover open.
3. Unhook the pump outlet hose and pull it out (about 150mm). Remove the plug and allow any water (approximately 250ml) to drain into a shallow dish.
4. After the draining process is complete, replace the plug into the hose and refit the hose back into the housing.
5. Remove the filter by turning anti-clockwise. Clean and rinse under a tap. Check the pump filter cavity for any further obstruction.
6. Replace the filter by turning clockwise until the white mark on the filter is in line with the white line on the pump housing.
White mark on filter must be in line with white line on pump housing

7. Close the filter cover.

Cleaning the hose(s)

Each hose has a filter in it, preventing any solid contaminants in the water entering your washing machine. Occasionally you should disconnect the water inlet hose(s) where they connect to the tap(s), check these for any build up of dirt and wash this out.

Nappy sanitisers/bleach

Nappy sanitisers and bleach are very corrosive to metal surfaces. DO NOT tip the contents of a nappy bucket into your machine. Rinse and wring items out thoroughly before placing them in the machine.

Moving your washer

If you need to move your washer a considerable distance (eg moving house), remember to replace the transit bolts before moving it. These will protect internal components of the washer from damage.

To replace the transit bolts, pull out the bolt-hole covers in the back of the machine. Push the transit bolt rubber grommets and plastic spaces into the hole left and tighten it with the spanner provided with the product.

Make sure any water in the washer is drained out. This can be done by cleaning out the pump filter (refer to ‘Cleaning the pump filter’).

- Leave the door to your washer open when it is not in use to allow the washer to dry out, otherwise it will develop unpleasant odours. When leaving the door open like this, it is extremely important that children and pets are kept away from the washer so they cannot be accidentally trapped inside it.

- Aside from the detergent dispenser, water hose(s), and the pump filter, no other parts are designed to be removed from the machine for cleaning. Do not attempt to remove any other part of the machine.